**Supplement 1. Interview questions.**

Before we begin, I would like to say a few words:
- All perspectives are welcome. There are no right or wrong answers or comments.
- Feel free to have an open conversation and speak truthfully. I am here to listen, ask questions, and ensure you have the chance for your perspective and experiences to be heard.
- If you need to answer a call, page, or need to be excused at any time, feel free to do so by stepping away.

Introductory question: Can you tell me a bit about yourself (your area of work and what you enjoy most about your job)?

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| Environmental Context and Resources: Any circumstance of a person’s situation or environment that discourages or encourages the development of skills and abilities, independence, social competence and adaptive behaviour |-Environmental stressors  
-Resources/materials resources  
-Organisational culture/climate  
-Barriers and facilitators  
-Salient events/critical incidents  
-Person × environment interaction  |
| **Question:** Thinking back on your experience caring for women and/or children during the COVID-19 pandemic, were there any environmental factors that affected delivery of pharmacy services?  
**Example Prompts:**  
-Were there any lack of materials or resources available during the pandemic? If so, which resources/materials in particular?  
-Can you highlight any specific examples of notable events or incidents that occurred during the COVID-19 pandemic that affected delivery of pharmacy services? |

| Optimism: The confidence that things will happen for the best or that desired goals will be attained |-Optimism  
-Pessimism  
-Unrealistic optimism  
-Identity  |
| **Question:** In comparison to the first wave, how well prepared do you (as a pharmacist) feel to deliver pharmacy services to women and/or children during this, or future waves of COVID-19 cases?  
**Example Prompts:**  
-Which of these processes should stay in place in the future, and why?  
-How prepared is your department for another wave or resurgence?  
-Can you give examples of pandemic preparations before the pandemic, during, and |
| Social/Professional Role and Identity: A coherent set of behaviours and displayed personal qualities of an individual in a social or work setting  
- Professional identity  
- Professional role  
- Social identity  
- Identity  
- Professional boundaries  
- Professional confidence  
- Group identity  
- Leadership  
- Organisational commitment | **Question:** Did your role and/or responsibilities as a pharmacist providing care to women and/or children change during the pandemic? If so, how?  
**Example Prompts:**  
- Can you give specific examples of what your role was, on your unit or in your department, before the pandemic (before March 2020), during the pandemic, and currently?  
- Providing specific examples, did your scope of practice expand and/or shrink during the pandemic? If so, how did this change in your role impact your ability to deliver services? |

| Emotion: A complex reaction pattern, involving experiential, behavioural, and physiological elements, by which the individual attempts to deal with a personally significant matter or event  
- Fear  
- Anxiety  
- Affect  
- Stress  
- Depression  
- Positive/negative affect  
- Burn-out | **Question:** How did caring for women and/or children during the COVID-19 pandemic impact your health and wellbeing working as a pharmacist?  
**Example Prompts:**  
- What were the most stressful factors that impacted your work?  
- Can you think back to a time when you felt burnt out during the pandemic? What factors contributed to this? Can you give examples of what this looked and felt like for you?  
- How did your workload during the pandemic compare to your pre-pandemic workload? |

Closing question: Is there anything else you would like to discuss or go back to that I did not address during this interview?
Supplement 2. Demographic information questions.

Area of practice:

Pediatric health direct patient care: Please specify which area/unit:

Women’s health direct patient care: Please specify which area/unit:

Distribution/non-direct patient care: Please specify which area/unit:

Other (please specify):

How many years of experience do you have?

Women’s hospital ______________________

Children’s hospital ______________________

Children’s and women’s hospital ______________________

What province do you work in? ______________________

Is your centre urban? Rural?

Is your centre tertiary? Community?