

## Supplement 1. Interview questions.

Before we begin, I would like to say a few words:

- All perspectives are welcome. There are no right or wrong answers or comments.
- Feel free to have an open conversation and speak truthfully. I am here to listen, ask questions, and ensure you have the chance for your perspective and experiences to be heard.
- If you need to answer a call, page, or need to be excused at any time, feel free to do so by stepping away.

Introductory question: Can you tell me a bit about yourself (your area of work and what you enjoy most about your job)?

Domain definition and constructs	Interview Questions
<p>Environmental Context and Resources: Any circumstance of a person's situation or environment that discourages or encourages the development of skills and abilities, independence, social competence and adaptive behaviour</p> <ul style="list-style-type: none"> <li>-Environmental stressors</li> <li>-Resources/materials resources</li> <li>-Organisational culture/climate</li> <li>-Barriers and facilitators</li> <li>-Salient events/critical incidents</li> <li>-Person × environment interaction</li> </ul>	<p><u>Question:</u> Thinking back on your experience caring for women and/or children during the COVID-19 pandemic, were there any environmental factors that affected delivery of pharmacy services?</p> <p><u>Example Prompts:</u></p> <ul style="list-style-type: none"> <li>-Were there any lack of materials or resources available during the pandemic? If so, which resources/materials in particular?</li> <li>-Can you highlight any specific examples of notable events or incidents that occurred during the COVID-19 pandemic that affected delivery of pharmacy services?</li> </ul>
<p>Optimism: The confidence that things will happen for the best or that desired goals will be attained</p> <ul style="list-style-type: none"> <li>-Optimism</li> <li>-Pessimism</li> <li>-Unrealistic optimism</li> <li>-Identity</li> </ul>	<p><u>Question:</u> In comparison to the first wave, how well prepared do you (as a pharmacist) feel to deliver pharmacy services to women and/or children during this, or future waves of COVID-19 cases?</p> <p><u>Example Prompts:</u></p> <ul style="list-style-type: none"> <li>-Which of these processes should stay in place in the future, and why?</li> <li>-How prepared is your department for another wave or resurgence?</li> <li>-Can you give examples of pandemic preparations before the pandemic, during, and</li> </ul>

	now?
<p>Social/Professional Role and Identity: A coherent set of behaviours and displayed personal qualities of an individual in a social or work setting</p> <ul style="list-style-type: none"> <li>-Professional identity</li> <li>-Professional role</li> <li>-Social identity</li> <li>-Identity</li> <li>-Professional boundaries</li> <li>-Professional confidence</li> <li>-Group identity</li> <li>-Leadership</li> <li>-Organisational commitment</li> </ul>	<p><u>Question:</u></p> <p>Did your role and/or responsibilities as a pharmacist providing care to women and/or children change during the pandemic? If so, how?</p> <p><u>Example Prompts:</u></p> <ul style="list-style-type: none"> <li>-Can you give specific examples of what your role was, on your unit or in your department, before the pandemic (before March 2020), during the pandemic, and currently?</li> <li>-Providing specific examples, did your scope of practice expand and/or shrink during the pandemic? If so, how did this change in your role impact your ability to deliver services?</li> </ul>
<p>Emotion: A complex reaction pattern, involving experiential, behavioural, and physiological elements, by which the individual attempts to deal with a personally significant matter or event</p> <ul style="list-style-type: none"> <li>-Fear</li> <li>-Anxiety</li> <li>-Affect</li> <li>-Stress</li> <li>-Depression</li> <li>-Positive/negative affect</li> <li>-Burn-out</li> </ul>	<p><u>Question:</u></p> <p>How did caring for women and/or children during the COVID-19 pandemic impact your health and wellbeing working as a pharmacist?</p> <p><u>Example Prompts:</u></p> <ul style="list-style-type: none"> <li>-What were the most stressful factors that impacted your work?</li> <li>-Can you think back to a time when you felt burnt out during the pandemic? What factors contributed to this? Can you give examples of what this looked and felt like for you?</li> <li>- How did your workload during the pandemic compare to your pre-pandemic workload?</li> </ul>

Closing question: Is there anything else you would like to discuss or go back to that I did not address during this interview?

**Supplement 2.** Demographic information questions.

Area of practice:

Pediatric health direct patient care:                      Please specify which area/unit:

Women's health direct patient care:                      Please specify which area/unit:

Distribution/non-direct patient care:                      Please specify which area/unit:

Other (please specify):

How many years of experience do you have?

Women's hospital \_\_\_\_\_

Children's hospital \_\_\_\_\_

Children's and women's hospital \_\_\_\_\_

What province do you work in? \_\_\_\_\_

Is your centre urban? Rural?

Is your centre tertiary? Community?